

EOS Announcement for Huawei S3700-52P-EI-DC Product

No.: EOS-DC-2020-246-Global

Date: June 29,2020

Dear Customers,

To help you better cope with challenges brought by market changes and technological innovations, Huawei hereby informs you of the milestones in the life cycle of S3700-52P-EI-DC product. Hopefully this information can give you a reference on making future network development plans.

Huawei product lifecycle milestones are defined as follows:

Milestone	Definition
EOM (new site)	End of Marketing of new site. The EOM (new site) is the date when Huawei officially stops accepting orders for new sites. After this day, products will no longer be sold to new sites.
EOM	End of Marketing. The EOM date is the date when the product stops accepting orders, including orders for new sites and capacity expansion. After that date, the product will no longer be sold.
EOFS	End of Full Support. After the EOFS, Huawei will not provide the full support service for the product. Between EOFS and EOS, Huawei will support fewer service categories and offer lower service levels and SLAs, and no longer develop patches for new network problems, support software upgrades, or provide spare parts using original part numbers. Regarding released patches, Huawei will still provide the uploading service for customers.

EOS	End of Service & Support. It refers to the last date of the service. After the EOS date, Huawei does not provide any service for the product.
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Table 1 EOX product lifecycle milestone

Product name	Milestone			
	EOM (new site)	EOM	EOFS	EOS
S3700-52P-EI-DC	2014-12-31	2014-12-31	NULL	2020-12-31

Hopefully this announcement can help you plan your future networks. This measure will not affect the existing service relationship and quality. We are consistently dedicated to providing you with other excellent products and services. If you have any questions, please contact your Huawei account manager.

Huawei Technologies Co., Ltd.

June 29,2020